SEC 1972	Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the
(6.62)	form displays a currently valid OMB control number.

ATTENTION

Failure to file notice in the appropriate states will not result in a loss of the federal exemption. Conversely, failure to file the appropriate federal notice will not result in a loss of an available state exemption unless such exemption is predicated on the filing of a federal notice

1118665

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549



FORM D

NOTICE OF SALE OF SECURITIES PURSUANT TO REGULATION D, SECTION 4(6), AND/OR

SECTION 4(6), AND/OR (6) UNIFORM LIMITED OFFERING EXEMPTION

erial

Name of Offering ( check if this is an amendment and name has changed, and ind \$10,000,000 of Series C Preferred	icate change.)
Filing Under (Check box(es) that apply): Rule 504 Rule 505 Type of Filing: New Filing Amendment	☐ Rule 506 ☐ Section 4(6) ☐ ULOE
A. BASIC IDENTIFICA	TION DATA
Enter the information requested about the issuer	ATOTA DITTI
Name of Issuer ( check if this is an amendment and name has changed, and indicate Questra Corporation	te change.)
Address of Executive Offices [Number and Street, City, State, 2 333 Twin Dolphin Drive, Suite 220, Redwood City, CA 94065	(650) 632-4011
Address of Principal Business Operations [Number and Street, City, State, 2 Operations (if different from Executive Offices)	ZIP Code) Telephone Number (including Area Code) (CL) COL
Brief Description of Business Software company that helps companies redefine service and support for their customers	JAII WE SOUTH
Type of Business Organization  Corporation I limited partnership already formed Other (please spe business trust I limited partnership, to be formed	FINANCIAL
Actual or estimated Date of Incorporation or Organization:  12  Jurisdiction of Incorporation or Organization: (Enter two-letter U.S. Postal Se	
Abbreviation for State: CN for FN for other foreign jurisdiction	

## GENERAL INSTRUCTION

## Federal:

Who Must File: All issuers making an offering of securities in reliance on an exemption under Regulation D or Section 4(6), 17 CFR 230.501 et seq. or 15 U.S.C. 77d(6).

When To File: A notice must be filed no later than 15 days after the first sale of securities in the offering. A notice is deemed filed with the U.S. Securities and Exchange Commission (SEC) on the earlier of the date it is received by the SEC at the address given below or, if received at that address after the date on which it is due, on the date it was mailed by United States registered or certified mail to that address.

Where to File: U.S. Securities and Exchange Commission, 450 Fifth Street, N.W., Washington, D.C. 20549.

Copies Required: Five (5) copies of this notice must be filed with the SEC, one of which must be manually signed. Any copies not manually signed must be photocopies of the manually signed copy or bear typed or printed signatures.

Information Required: A new filing must contain all information requested. Amendments need only report the name of the issuer and offering, any changes thereto, the information requested in Part C, and any material changes from the information previously supplied in Parts A and B. Part E and the Appendix need not be filed with the SEC.

Filing Fee: There is no federal filing fee.

## State

This notice shall be used to indicate reliance on the Uniform Limited Offering Exemption (ULOE) for sales of securities in those states that have adopted ULOE and that have adopted this form. Issuers relying on ULOE must file a separate notice with the Securities Administrator in each state where sales are to be, or have been made. If a state requires the payment of a fee as a precondition to the claim for the exemption, a fee in the proper amount shall accompany this form. This notice shall be filed in the appropriate states in accordance with state law. The Appendix to the notice constitutes a part of this notice and must be completed

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		A. BASIC IDENTI	FICATION DATA		
2. Enter the info	rmation requested for	the following:			
<ul> <li>Each prom</li> </ul>	noter of the issuer, if the	he issuer has been organize	d within the past five years	3;	
	ficial owner having the urities of the issuer;	he power to vote or dispos	se, or direct the vote or di	sposition of, 10%	or more of a class of
	cutive officer and dire	ector of corporate issuers	and of corporate general	and managing pa	artners of partnership
		ner of partnership issuers.			
Full Name (Last name		or partitoromp issuedic.		· · ·	· · · · · · · · · · · · · · · · · · ·
Menlo Ventures IX, I	•				
		Street, City, State, Zip Code):			
		Menlo Park, California 94025			
	pply: Promoter	⊠ Beneficial Owner	Executive Officer	Director	☐ General and/or Managing Partner
Full Name (Last name	e first, if individual):				
Trident Capital Fund-	IV, L.P				
Business or Residence	Address (Number and	Street, City, State, Zip Code):			
505 Hamilton Avenue	e, Suite 200, Palo Alto, C	California 94301			
Check Box(es) that A	pply: Promoter	■ Beneficial Owner	Executive Officer	Director	General and/or Managing Partner
Full Name (Last name	first, if individual):	<del></del>			
Gagnard, James					
Business or Residence	Address (Number and	Street, City, State, Zip Code):			
Questra Corporation,	333 Twin Dolphin Drive	e, Suite 220, Redwood City, C	CA 94065		
Check Box(es) that A	pply: Promoter	☐ Beneficial Owner		□ Director	☐ General and/or Managing Partner
Full Name (Last name	first, if individual):				
Klein, John					
	· · · · · · · · · · · · · · · · · · ·	Street, City, State, Zip Code):			
Questra Corporation,	333 Twin Dolphin Drive	e, Suite 220, Redwood City, C			
Check Box(es) that A		☐ Beneficial Owner	Executive Officer	□ Director	☐ General and/or Managing Partner
Full Name (Last name	first, if individual):				
Kontogouris, Venetia					
		Street, City, State, Zip Code):			
Trident Capital Fund-	IV, L.P., 505 Hamilton	Avenue, Suite 200, Palo Alto,	California 94301		
Check Box(es) that A		☐ Beneficial Owner	Executive Officer	☐ Director	☐ General and/or Managing Partner
Full Name (Last name	first, if individual):				
Siegel, Mark					
	·	Street, City, State, Zip Code):			
		d, Building 4, Suite 100, Men			
Check Box(es) that A		☐ Beneficial Owner	Executive Officer	☐ Director	☐ General and/or Managing Partner
Full Name (Last name					
	ctor and Executive Office				
	*	Street, City, State, Zip Code):			
Questra Corporation,		e, Suite 220, Redwood City, C			
	(Use bla	nk sheet, or copy and use addition	onal copies of this sheet, as nec	essary)	

	A. BASIC IDENTI	FICATION DATA		
2. Enter the information requested for t	the following:			
• Each promoter of the issuer, if th	e issuer has been organize	d within the past five years	;	
• Each beneficial owner having the	e power to vote or dispos	se, or direct the vote or dis	sposition of, 10%	or more of a class of
equity securities of the issuer;				
Each executive officer and dire	ctor of corporate issuers	and of corporate general	and managing pa	rtners of partnership
issuers; and				
Each general and managing partn	er of partnership issuers.			
Full Name (Last name first, if individual):				
Hallett, Mike				
Business or Residence Address (Number and S				
Questra Corporation, 333 Twin Dolphin Drive,	<u> </u>			
Check Box(es) that Apply:  Promoter	Beneficial Owner	Executive Officer	☐ Director	☐ General and/or Managing Partner
Full Name (Last name first, if individual):				
Lukrich, John				
Business or Residence Address (Number and S				
Questra Corporation, 333 Twin Dolphin Drive,	, Suite 220, Redwood City, C	A 94065		
Check Box(es) that Apply:  Promoter	☐ Beneficial Owner		Director	☐ General and/or Managing Partner
Full Name (Last name first, if individual):				
Business or Residence Address (Number and S	treat City State 7in Code):	- A-A-Baranes avec		
Dusiness of Residence Address (Number and S	rifeet, City, Braie, Zip Code).			
Check Box(es) that Apply: Promoter	☐ Beneficial Owner	☐ Executive Officer	Director	General and/or Managing Partner
Full Name (Last name first, if individual):				
Business or Residence Address (Number and S	Itmant City State 7in Code			
business of Residence Address (Number and S	treet, City, State, Zip Code):			
Check Box(es) that Apply: Promoter	☐ Beneficial Owner	Executive Officer	☐ Director	General and/or
· · · · · · · · · · · · · · · · · · ·	Beneficial Owner			Managing Partner
Full Name (Last name first, if individual):				
				The state of the s
Business or Residence Address (Number and S	treet, City, State, Zip Code):			
Check Box(es) that Apply:  Promoter	☐ Beneficial Owner	Executive Officer	Director	<ul><li>General and/or</li><li>Managing Partner</li></ul>
Full Name (Last name first, if individual):				
Tan rame (Dast maine mst, ir marriadar).				
Business or Residence Address (Number and S	treet City State Zin Code):			
	arout, Orty, Oraco, Esp Codo).			
Check Box(es) that Apply: Promoter	☐ Beneficial Owner	Executive Officer	Director	General and/or Managing Partner
Full Name (Last name first, if individual):				
Business or Residence Address (Number and S	treet, City, State, Zip Code):			
`				
(Use blan	k sheet, or copy and use addition	onal copies of this sheet, as nece	essary)	

	•													
					B. INI	FORMA	TION A	BOUT O	FFERIN	G			N.	N.T.
1.Has	s the issue	r sold or o	does the i	ssuer inte	end to sel	l, to non-	accredite	d investo	rs in this	offering	•		Yes	No
			Answ	er also in	Append	ix, Colun	nn 2, if fi	ling unde	r ULOE.					
2. \	What is the	minimu	m investn	nent that	will be a	ccepted f	rom any i	individua	1				\$	0.00
3. I	Door the o	fforing no	rmit iain	t aumaral	in of a ci	inala uni	<b>₊</b> ?						Yes	No
	Does the o		·		•	_	1							
2 t S I	Enter the inny committee offering SEC and/o isted are a lealer only Name (Las	ission or a g. If a pear with a associated	similar re erson to b state or s persons	enumeration listed in tates, listed of such	on for so s an asso the nam	licitation ciated pe ie of the	of purch erson or a broker or	asers in o gent of a r dealer.	connection broker of If more	n with sa or dealer than five	lles of sec registered (5) pers	curities in large with the ons to be		
	· · · · · · · · · · · · · · · · · · ·													
Busir	ness or Res	sidence A	ddress (N	Number a	nd Street	, City, St	ate, Zip C	Code)						
Name	e of Assoc	iated Bro	ker or De	aler										•11•
	s in Which											All States		
[AL] [IL] [MT] [RI]	[AK] [IN] [NE] [SC]	[AZ] [IA] [NV] [SD]	[AR] [KS] [NH] [TN]	[CA] [KY] [NJ] [TX]	[CO] [LA] [NM] [UT]	[CT] [ME] [NY] [VT]	[DE] [MD] [NC] [VA]	[DC] [MA] [ND] [WA]	[FL] [MI] [OH] [WV]	[GA] [MN] [OK] [WI]	[HI] [MS] [OR] [WY]	[ID] [MO] [PA] [PR]		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
				-										,
Busir	ness or Res	sidence A	ddress (N	lumber a	nd Street,	, City, St	ate, Zip C	Code)						
Name	e of Assoc	iated Bro	ker or De	aler										
	s in Which ck "All Sta											A	II States	
[AL] [IL] [MT] [RI]	[AK] [IN] [NE] [SC]	[AZ] [IA] [NV] [SD]	[AR] [KS] [NH] [TN]	[CA] [KY] [NJ]	[CO] [LA] [NM]	[CT] [ME] [NY] [VT]	[DE] [MD] [NC]	[DC] [MA] [ND]	[FL] [MI] [OH]	[GA] [MN] [OK]	[HI] [MS] [OR] [WY]	[ID] [MO] [PA] [PR]		
	Vame (Las			[TX] ividual)	[UT]	[ 1 1 ]	[VA]	[WA]	[WV]	[WI]	[ 14 1 ]	[I K]		
Busin	ess or Res	idence A	ddress (N	lumber a	nd Street,	, City, St	ate, Zip C	Code)	Alexa.				<del>,</del>	
Name	of Assoc	iated Bro	ker or De	aler										
	s in Which											A	ll States	
[AL] [IL] [MT]	[AK] [IN] [NE]	[AZ] [IA] [NV]	[AR] [KS] [NH]	[CA] [KY] [NJ]	[CO] [LA] [NM]	[CT] [ME] [NY]	[DE] [MD] [NC]	[DC] [MA] [ND]	[FL] [MI] [OH]	[GA] [MN] [OK]	[HI] [MS] [OR]	[ID] [MO] [PA]		

[TX] [UT] [VT] [VA] [WA] [WV] [WI] [WY] [PR] (Use blank sheet, or copy and use additional copies of this sheet as necessary)

1.	Enter the aggregate offering price of securities included in this offering and the total amount already sold. Enter "0" if answer is "none" or "zero." If the transaction is an exchange offering, check this box [ ] and indicate in the column below the amounts of the securities offered for exchange and already exchanged.			
	be of Security	Aggregate Offering Price	\$	Amount Already Sold
	uity	\$	\$	
-1	☐ Common ☒ Preferred	\$ 10,000,000.00	\$	4,000,000.00
Coi	nvertible Securities (including warrants)	\$	\$	
Par	tnership Interests	\$	\$	
Oth	ner (Specify)	\$	\$.	
	Total	\$ 10,000,000.00	\$	4,000,000.00
	Answer also in Appendix, Column 3, if filing under ULOE			
2.	Enter the number of accredited and non-accredited investors who have purchased securities in this offering and the aggregate dollar amounts of their purchases. For offerings under Rule 504, indicate the number of persons who have purchased securities and the aggregate dollar amount of their purchases on the total lines. Enter "0" if answer is "none" or "zero".			
		Number Investors		Aggregate Dollar Amount of Purchases
	Accredited Investors	8	\$.	4,000,000
	Non-accredited Investors		\$.	
			\$ .	
3.	Answer also in Appendix, Column 4, if filing under ULOE  If this filing is for an offering under Rule 504 or 505, enter the information requested for all securities sold by the issuer, to date, in offerings of the types indicated, in the twelve (12) months prior to the first sale of securities in this offering. Classify securities by type listed in Part C-Question 1.			Dollar
	Type of Offering	Type of Security		Amount So
	Rule 505		\$	
	Regulation A			
	Rule 504			<del>-</del>
4.a.	Total		\$ <sub>-</sub>	
	Transfer Agent's Fees		\$ _	0.0
	Printing and Engraving Costs		\$ .	0.0
	Legal Fees	$oxdam{\square}$	\$ .	25,000.0
	Accounting Fees		\$ .	0.0
	Engineering Fees		\$	0.0
	Sales Commissions (Specify finder's fees separately)			0.0
	Other Expenses (identify)		\$	0.0
	k × 7/ =====			

		CE, NUMBER OF INVESTORS, EXPENSES		JSE OF PROCI	EED.	<u>s</u>	· · · · · · · · · · · · · · · · · · ·
b.		aggregate offering price given in response to Pa					
		furnished in response to Part C-Question 4.a. The		* 0.000.00			
	difference is the adjusted gross pr	roceeds to the issuer."	:	\$ 9,975,000.00	-		
5.	Indicate below the amount of th	e adjusted gross proceeds to the issuer used	nr.				
J.		e purposes shown. If the amount for any purpose					
		nd check the box to the left of the estimate. The					
		equal the adjusted gross proceeds to the issuer s					
	forth in response to Part C-Question	on 4.b. above.					
				Payments			
				to Officers,			
				Directors,			Payments
	Catania		_	& Affiliate			To Others
			\$	0.00		\$ -	0.00
			\$	0.00		\$_	0.00
		allation of machinery and equipment	\$	0.00		\$_	0.00
		ildings and facilities	\$	0.00		s _	0.00
	•	cluding the value of securities involved in the					
		ange for the assets or securities of another issue			_		
			\$	0.00		\$_	0.00
			\$	0.00		\$ _	0.00
	<del>-</del> -		\$	0.00		\$ _	
	• • • • • • • • • • • • • • • • • • • •		\$	0.00		\$ _	0.00
			\$	0.00		\$_	0.00
			\$	0.00		<b>\$</b> _	0.00
			\$	0.00		\$ _	9,975,000.00
	Total Payments Listed (column total	als added)	\$		$\boxtimes$	\$_	9,975,000.00
		D. WEDERLY GLOVE WITH					
		D. FEDERAL SIGNATURE					
The	issuer has duly caused this notice t	to be signed by the undersigned duly authorized	person.	If this notice is	filed	und	er Rule 505.
		undertaking by the issuer to furnish to the U.S.					
		ion furnished by the issuer to any non-accredited	investo	r pursuant to pai	ragra	ph (t	(2) of Rule
502							
Teer	er (Print or Type)	Signature	Date				
1330	or (1 thit of Type)	Organica O	Date				
Que	estra Corporation	X. N. Gaguaix	Janua	ary 12, 2004			
	ne of Signer (Print or Type)	Title of Signer (Frint or Type)					
Tam	es R. Gagnard	President and CEO					
Jan	os R. Gagnard	A regident and CEO			**********		

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ATTENTION

Intentional misstatements or omissions of fact constitute federal criminal violations. (See 18 U.S.C. 1001.)

1. Is any party described in 17 CFR 230.262 presently subject to any of the disqualification provisions of such rule?			E. STATE SIGNATURE			
<ol> <li>The undersigned issuer hereby undertakes to furnish to any state administrator of any state in which this notice is filed, a notice on Form D (17 CFR 239.500) at such times as required by state law.</li> <li>The undersigned issuer hereby undertakes to furnish to the state administrators, upon written request, information furnished by the issuer to offerees.</li> <li>The undersigned issuer represents that the issuer is familiar with the conditions that must be satisfied to be entitled to the Uniform Limited Offering Exemption (ULOE) of the state in which this notice is filed and understands that the issuer claiming the availability of this exemption has the burden of establishing that these conditions have been satisfied.</li> <li>The Issuer has read this notification and knows the contents to be true and has duly caused this notice to be signed on its behalf by the undersigned duly authorized person.</li> <li>Issuer (Print or Type)</li> <li>Signature</li> <li>Date</li> <li>Questra Corporation</li> <li>Title of Signer (Print or Type)</li> </ol>	1.		le?	esponse.	Yes	
4. The undersigned issuer represents that the issuer is familiar with the conditions that must be satisfied to be entitled to the Uniform Limited Offering Exemption (ULOE) of the state in which this notice is filed and understands that the issuer claiming the availability of this exemption has the burden of establishing that these conditions have been satisfied.  The Issuer has read this notification and knows the contents to be true and has duly caused this notice to be signed on its behalf by the undersigned duly authorized person.  Issuer (Print or Type)  Signature  Questra Corporation  Name of Signer (Print or Type)  Title of Signer (Print or Type)	2.		takes to furnish to any state administra	•	in which	this notice is filed, a notice
Uniform Limited Offering Exemption (ULOE) of the state in which this notice is filed and understands that the issuer claiming the availability of this exemption has the burden of establishing that these conditions have been satisfied.  The Issuer has read this notification and knows the contents to be true and has duly caused this notice to be signed on its behalf by the undersigned duly authorized person.  Issuer (Print or Type)  Signature  Questra Corporation  Name of Signer (Print or Type)  Title of Signer (Print or Type)	3.	<del>-</del>	takes to furnish to the state administra	ators, upon writ	ten reques	st, information furnished by
undersigned duly authorized person.  Issuer (Print or Type)  Questra Corporation  Name of Signer (Print or Type)  Title of Signer (Print or Type)  Date  January 12, 2004	4.	Uniform Limited Offering Exemption	n (ULOE) of the state in which this no	otice is filed and	l understa	nds that the issuer claiming
Questra Corporation  Name of Signer (Print or Type)  January 12, 2004  Title of Signer (Print or Type)			ows the contents to be true and has dul	y caused this no	otice to be	signed on its behalf by the
Name of Signer (Print or Type)  Title of Signer (Print or Type)	Issue	(Print or Type)	Signature R AGANAN	Date		
	Quest	ra Corporation	7	Januar	y 12, 200	4
James R. Gagnard President and CEO	Name	of Signer (Print or Type)	Title of Signer (Print or Type)			
	James	R. Gagnard	President and CEO			

## Instruction:

Print the name and title of the signing representative under his signature for the state portion of this form. One copy of every notice on Form D must be manually signed. Any copies not manually signed must be photocopies of the manually signed copy or bear typed or printed signatures.

A1	PР	EN	D	X

1		2	3						5
	accredited S	sell to non- l investors in tate - Item 1)	Type of security and aggregate offering price offered in state (Part C – Item 1)		Investor and amo (Part C –	Item 2)	n State	State UL attach exp waiver	cation under OE (If yes, columnation of granted) - Item 1)
State	Yes	No		Number of Accredited Investors	Amount	Number of Non- Accredited Investors	Amount	Yes	No
AL									
AK									
AZ									
AR									
			Series C Preferred						
CA			\$10,000,000.00	8	\$4,000,000.00	0	\$0.00		
co									
CT									
DE									
DC									
FL				11.00					
GA									
HI								□	
ID									
IL									
IN									
IA									
KS									П
KY									
LA									
ME									
MD									
MA									
MI									
MN									
MS									
мо									
MT									
NE									
NV									
NH									
NJ									
NM									
NY				·		0	0.00		

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1	1	2	3						5
	accredited S	sell to non- d investors in tate = Item 1)	Type of security and aggregate offering price offered in state (Part C – Item 1)	Type of l	Type of Investor and amount purchased in State (Part C – Item 2)				cation under OE (If yes, planation of granted) - Item 1)
State	Yes	No		Number of Accredited Investors	Amount	Number of Non- Accredited Investors	Amount	Yes	No
NC									
ND									
ОН									
ОК									
OR									
PA									
RI									
SC									
SD									
TN									
TX									
UT									
VT									
VA					- M				
WA									
wv									
WI									
WY									
PR									